

Heat Pump is Broken—Repair or Replace?

TAKE THE



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Separately these signs may not be enough reason to replace your heat pump, but the more signs that apply to your system, the more likely you need a new matched heat pump system.

Check the appropriate box for each question to evaluate your system.

Should you replace or repair?

Take the score from each question and add up the totals—there are 12 questions so the minimum is 12 and the maximum is 60.

If you scored more than 30 points, and any repair is more than 10% of the cost of a new system, your should seriously consider a replacement unit.

How Many of These Signs Apply to Your Heat Pump?

The more that apply, the more you should consider buying a new matched heat pump system from a trusted heating and air conditioning company.

And remember, one of the most important features of a new heat pump system is proper installation. An improperly installed new heat pump decreases both efficiency and your comfort!

	NO	SOMEWHAT			YES
	1	2	3	4	5
Is your heat pump 12 years old or more?					
Are your energy bills getting higher even though your usage is the same?					
Are you hearing strange rattles, buzzes, or grinding from your outdoor unit?					
Has your heat pump frequently been repaired in the past two years?					
Are you constantly adjusting the thermostat to stay comfortable?					
Are some rooms in your home warm and others cold?					
Is your home starting to have humidity problems?					
Have you started to notice a buildup of frost or ice on your unit?					
Do you have insufficient heat coming from your heat pump when you want to be warm?					
Have you noticed a decreased air flow with condensation or moisture around the coils?					
Is the fan of your heat pump system's outdoor unit running continuously?					
Does your home not get cool enough during summer months?					